



## VOLUNTEER DRIVING PROGRAM RESOURCES

These resources have been created for those who have volunteer driving programs and for those organizations and businesses that could benefit starting a volunteer driving program.

### CATEGORY:

### CONTENT:

<b>ACCESSIBILITY:</b>	Accessibility guidelines for documents and resources
<b>CLIENT IMPACT:</b>	Learning the clients needs from the program
<b>ONBOARDING:</b>	Volunteer description, Application forms, Interview questions and screening
<b>HANDOUTS:</b>	Resource handouts and Information from community partners
<b>EXIT &amp; EVALUATION:</b>	Client & Volunteer Satisfaction Survey, Volunteer Exit interviews
<b>VOLUNTEER MANAGEMENT SYSTEMS:</b>	An overview of different online Volunteer management systems
<b>RECOGNITION &amp; RETENTION:</b>	Volunteer recognition & retention ideas and tips
<b>RECRUITMENT:</b>	Logo options, branding ideas, editable posters & social media posts & recruitment ideas
<b>RISK:</b>	Insurance (organization & driver), vehicles for hire legislation/FAQ' & volunteer risk management
<b>TRAINING:</b>	Accessibility Standard Training, Aging Resources, Communication, COVID-19, Dementia Friendly Communities & Vision Resources
<b>DRAFT POLICY TEMPLATE:</b>	Policy document has been drafted and will require changes to meet organizations needs

All resources will be on the TONS web page for download.  
<https://tonsmb.org/>

The four training videos have been developed and posted on the TONS YouTube channel to support you in training your existing drivers and on boarding new Volunteer Drivers while visually teaching them the skills needed as a driver.

